

# DIPL STRATEGIC PLAN 2018 - 2021



DEPARTMENT OF INFRASTRUCTURE,  
PLANNING AND LOGISTICS





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# CHIEF EXECUTIVE MESSAGE

I am pleased to present the Department of Infrastructure, Planning and Logistics Strategic Plan for 2018-2021.

The plan provides the strategic direction for the Department for the next three years and aligns to Government's Strategic Themes of investing in the bush, trust, putting children at the heart of Government, jobs and the economy, safer and vibrant communities, and greening and vibrant cities.

This plan builds on the work and priorities established when the department was formed. It outlines the actions we aim to achieve to deliver on our vision to drive the sustainable, economic and social advancement of the Territory through strategic land use and transport planning, infrastructure investment, building regulation and effective logistic supply chains.

Our Strategic Plan aligns to the Economic Development Framework and the 10 Year Infrastructure Plan, where the department's role in land, infrastructure and logistics forms an important part of delivering on Government's strategic priorities.

In particular, our role as the primary construction and infrastructure agency brings with it responsibility for contributing to Government's Infrastructure Strategy Vision, where: 'Northern Territory infrastructure is well planned, efficiently delivered, advances economic development and diversity, and supports increased living standards.' Working to this vision and within Government's infrastructure policy drivers, the work of the department aims to deliver on the Northern Territory's Infrastructure Objectives of:

- Growing and diversifying the economy
- Enabling greater Aboriginal participation
- Creating jobs
- Connecting our jurisdiction, regions and communities
- Enhancing liveability

Throughout 2018 to 2021 we will continue to deliver for Aboriginal Territorians living in remote areas and work with other agencies to deliver housing, infrastructure and services for people in the bush. Through national forums and participation in the national agenda, we advocate for Territorians in remote, regional and urban areas.

We will develop programs to recruit, develop and retain our workforce with a focus on Aboriginal employment outcomes and ensure our workforce has access to development programs.

Our success in meeting the priorities identified in this plan will be achieved by working collaboratively, with a focus on shared success in how we operate and in what we deliver for the community and government.

As we look to the years ahead, we understand that the nature of our communities and workplaces are changing. As a public sector organisation we need to be ready to adjust and look for opportunities to innovate and improve the way we do business so that we can capitalise on this change. This presents exciting opportunities for reform and progress.

We look forward to continuing our ongoing collaborative engagement with industry and the community.



**Andrew Kirkman**  
Chief Executive

# OUR VISION

To drive the sustainable, economic and social advancement of the Territory through land use and transport planning, infrastructure investment, building regulation and effective logistic supply chains.

# OUR PURPOSE

To work with Territory businesses, industry and the community to plan, regulate, construct and maintain integrated sustainable infrastructure, developments and services across the Northern Territory.

## OUR BUSINESS

### We deliver in the areas of:

- **Strategic planning to set the direction for land use, transport networks and infrastructure to meet community needs and support the future growth of the Territory.**

Government's 10 Year Infrastructure Plan is a key enabler of economic and social development, which underpins Government's capacity to create jobs, increase productivity, stimulate growth and build a Territory people want to live in. Infrastructure and appropriate and balanced land use planning enables us to enhance our social and cultural well being, our lifestyle and our ability to effectively deliver services.

Strategic planning is an integral and important step in the development of the Territory and we engage with businesses, the community and industry to ensure what we deliver meets expectations and aligns with Government priorities. Strategic land use and transport planning sets our development direction, with infrastructure delivery to service land being a key enabler and driver of our economy.

- **Delivery of the Northern Territory's Infrastructure Program and providing services as the Territory's central construction agency.**

The timely delivery of infrastructure projects creates jobs and supports economic growth and development.

We deliver projects and maintain assets across Government and engage with other agencies to provide advice and guidance, and program and project development to ensure the timely construction and maintenance of infrastructure. We work collaboratively to ensure that our governance system and processes accord with best practice Government policy.

- **Managing land administered by the Department on behalf of the Northern Territory of Australia and the Crown and developing, maintaining, and holding land related spatial information and data used to support long term planning.**

We manage and maintain the Crown estate and land held on behalf of the Northern Territory of Australia. We are responsible for the sale and grant of Crown land through competitive process and direct application to support economic development and the delivery of community infrastructure. We also acquire land for strategic purposes.

Working with other agencies across Government, we provide support for the resolution of Aboriginal Land Claims, Community Living Areas and native title matters.

Spatial information and data is used and collated to support long term strategic land use, transport and infrastructure planning. The authoritative system and source of data that underpins the lands title system in the Northern Territory is the Integrated Land Information System (ILIS). We work with other agencies to enhance the system and its capabilities across Government.

We are proactive in adapting the use of spatial technologies to ensure our information and systems are contemporary and relevant in supporting economic growth and development.





- **Regulatory frameworks and delivery of customer services to ensure safe, efficient and sustainable land, building, development, planning, and transport and logistics systems.**

The Department delivers a range of services across the Territory including regulating public transport and commercial passenger vehicles, developing road safety policy, education and awareness programs, marine safety, vehicle registration and driver licensing through to network approvals, planning, survey and building approvals. We invest in systems and technology and look for new ways of doing business to ensure we deliver high level customer services.

We regularly engage with industry and the community to ensure our services deliver for Territorians.

- **Advocating the Territory's interests in national and local reforms and supporting statutory committees and boards.**

The Department participates in, and represents the Northern Territory's position, on national and local forums on transport, logistics, land and infrastructure related matters. Our representation ensures that Territory interests, including remote areas interests, are considered and incorporated into national level Council of Australian Government Reforms.

**The Department provides a range of services across infrastructure, planning and logistics including:**





# OUR STRATEGIC OBJECTIVES

Our Strategic Plan will direct the efforts of the Department with four strategic objectives identified:

- 1. Long-term planning that integrates community needs and industry best practice
- 2. Deliver the Territory's Infrastructure Program and maintain its Infrastructure Portfolio
- 3. Deliver innovative, well regulated, safe and sustainable services
- 4. Create an organisation with the values, capacity and capability to deliver effective services.

Each priority has a variety of actions that will be delivered between 2018 and 2021. These are in line with Government's Strategic Themes.



Investing in the bush



Jobs and economy



Putting children at the heart of Government



Safer and vibrant communities



Trust



Greening and vibrant cities



Investing in our staff (DIPL theme)





Long-term planning that integrates community needs and industry best practice

Deliver the Territory's Infrastructure Program and maintain its Infrastructure Portfolio

## Actions:

Provide a more transparent and planned approach to lands and planning policy in the NT



Deliver Government's vision for planning across the Territory



Deliver and support Darwin and Alice Springs CBD revitalisation



Deliver the Territory Wide Logistics Master Plan



Implement the Northern Territory Road Safety Action Plan - Towards Zero



Plan for Weddell and Cox Peninsula in partnership with land owners



Support the NT Planning Commission to fulfill its strategic planning role for the Northern Territory



## Actions:

Plan and maintain the Territory's infrastructure portfolio including delivery of Government's extensive infrastructure program ensuring a rolling pipeline of works



Support the local economy, jobs and construction through value for the Territory procurement processes



Promote Government's infrastructure priorities and achievements as outlined in the 10 year Infrastructure Plan



Deliver improvements to transport infrastructure including roads, bridges, barge landings and aerodromes



Support the development and implementation of Government's Aboriginal Contracting Framework



Create a safer, more productive contractor environment by ensuring compliance with safety standards and requirements



Plan for and manage transport infrastructure assets to ensure these meet the needs of the Territory



Deliver innovative, well-regulated, safe and sustainable services

Create an organisation with the values, capacity and capability to deliver effective services

## Actions:

Implement contemporary regulatory frameworks that support innovation and efficiency, reduce red tape and deliver safe outcomes, in particular:

- Review Building Regulatory Framework
- Progress Swimming Pool Safety Reform
- Progress Planning Reform



Timely planning and development approvals



Enhance our service delivery models to reflect the changing needs of our clients and our business



Provide a safe and secure public bus network



Improved service delivery and increased online service options at Motor Vehicle Registries



Develop and deliver a regulatory model to facilitate Ridesharing in the Northern Territory



Develop policy options which support autonomous and electric vehicles in the NT



## Actions:

Create workplaces that foster innovation and promote excellence, underpinned by a culture of collaboration



Ensure our worksites and working arrangements prioritise the health and safety of our staff, where risks are identified and effectively managed



Develop programs to recruit and retain quality staff, develop leadership and workforce capability, including a focus on Aboriginal employment



Explore and develop new ways of doing business that create efficiencies in our operations and enable agile responses to changes in our environment



Maintain high standards of governance and accountability with a focus on continual improvement in our performance reporting and delivery







# OUR ORGANISATION

As an organisation we comprise hard working, professional public servants, committed to making a difference to the community we serve. Our ability to deliver services to the Territory requires our staff to work collaboratively across their diverse work areas.

We interact with the community through services we deliver at Motor Vehicle Registries, lands and planning and marine safety counters. Our staff work in remote areas to help people in communities gain

their licence. We have project managers, planners and administrative staff involved in building and development projects that deliver major infrastructure projects such as building new roads and suburbs, remote houses, schools, police stations, hospitals and health care centres throughout the Territory.

The ability of our staff to deliver quality services to the community requires reliable and strong corporate services to support them.

# OUR VALUES

## Commitment to Service

The Northern Territory Public Sector (NTPS) is professional, hardworking, effective, innovative and efficient, working collaboratively to achieve the best results for the Northern Territory.

## Ethical Practice

The NTPS upholds the highest standards of practice and acts with integrity in all that it does.

## Respect

The NTPS respects all people, and in particular their rights as individuals.

## Accountability

The NTPS is transparent and accountable in all its actions.

## Impartiality

The NTPS is apolitical and provides the government with advice that is objective, timely and based on the best available evidence.

## Diversity

The NTPS values the diversity of its workforce as well as the Northern Territory population it serves.

In addition, we have identified the following values as important to our organisation:

## Collaboration

We work together with our colleagues, industry and stakeholders to deliver tasks and projects with the aim of achieving shared success.

## Innovation

We look for better and more innovative ways to do business that creates value or improves service.

## Excellence

We take pride in our work and strive for excellence to deliver high quality outcomes and services.



# OUR ACCOUNTABILITIES

## Chief Executive

As a public sector organisation, the Chief Executive has specific operating and reporting requirements that are detailed in the *Public Sector Employment and Management Act*, *Financial Management Act* and *Information Act*.

At a high level, these accountabilities are designed to ensure that

- the Department operates effectively and within its budget and that Government funds are appropriately managed and accounted for, including that Financial Statements are prepared from proper accounts in accordance with Treasurer's Directions
- the Department's workforce receives appropriate development and support; and that Employment Instructions are followed including work, health and safety responsibilities being met
- the Department has proper internal controls and adequate internal audit capacity
- the Department collects and handles personal information and manages records in accordance with the *Information Act*.

The Department has a Corporate Governance Framework that identifies the essential elements that guide the actions of individuals in relation to appropriate behaviour and decision making.



## Corporate Governance



## All staff

As public servants, the Northern Territory Public Sector Code of Conduct specifies the basic level of conduct expected of all employees. The Code of Conduct outlines the: expectations of personal and professional behaviour; responsibilities in using official information, facilities and equipment; the requirement to disclose any interests including conflicts of interest; the requirement to seek approval for outside employment, to notify of bankruptcy and provides direction on dealing with gifts and benefits. The values of the Department also detail the expectations placed on employees.

In addition, employees have accountabilities assigned to the position they hold which are detailed in Job Analysis Questionnaires and Job Descriptions, with the Capability and Leadership Framework outlining behavioural attributes for each level in the public sector.





# OUR STRUCTURE



# CONTACT US

Visit our website at [dipl.nt.gov.au](http://dipl.nt.gov.au)

## Locations:

<p><b>Darwin</b> Energy House, 18-20 Cavenagh Street</p>	<p><b>Palmerston</b> Highway House, 14 Palmerston Circuit</p>	<p><b>Alice Springs</b> Greenwell Building, 50 Bath Street</p>
<p><b>Nhulunbuy</b> John Flynn Drive, 5 John Flynn Drive</p>	<p><b>Katherine</b> Katherine Government Centre, 5 First Street</p>	<p><b>Tennant Creek</b> NTG Regional Services Complex, 33 Leichhardt Street</p>

