## **MINUTES**

# Central Australian Commercial Passenger Vehicles Forum (CACPVF)

#### Tuesday, 14 November 2017 Time 9.00am – 11am Greenwell Building, Alice Springs

1.1	Present/Apologies	
	Present:	Chairperson
		Department of Infrastructure, Planning & Logistics representative
		PH representative
		Commercial Passenger Vehicle representatives Darwin
		NT Taxi Council representative
		MVR representative
		Alice Springs Taxis representative
		Alice Springs Town Council representative
		Minibus representative
		Australian Hoteliers Association representative
		Tourism representative
		Eagle Training Services representative
		VSS representative

Apologies: Nil

### 1.2 Confirm Minutes from previous meeting

Previous Minutes were accepted: Chairperson ASTC representative

### 2 Business Arising from Previous Minutes

### **Outstanding Actions**

- 2.1 ASTC have agreed to install a dedicated MPT/MPB drop off/pick up bay on Hartley Street. Currently with Technical Services who are looking at a complete revamp of this area. Will probably take a little longer than first expected. ASP Taxi Representative to follow up Ongoing
- **2.2** The new CPV complaint system and database. The system has commenced operations as a 6 month trial. At this stage it is restricted access to CPV Unit. DCM are monitoring to ensure that the system will provide all the functionality required. Maybe an opportunity in the future to include Public Transport & Transit Safety Officer complaints. **Closed.**
- **2.3** Rock Throwing incidents This is an ongoing issue. All incidents are being reported to Police. Taxis are now being targeted and damaged when parked on ranks and at drivers home residences. Casino is a hot spot with people hitting and kicking cars causing damage, Beaurepairs corner is an ongoing problem. ASTC and DIPL representative to discuss with Police at next ITCG meeting. **Ongoing**
- **2.4** Ride-Sharing CPV Representative provided an update: The introduction of Rideshare services in the NT will be rolled out in 2 stages:
  - **Stage 1.** 1 December 2017. Introduction of In-Service Vehicle Maintenance standards, code of conduct & updated network approvals. The Department will also launch the application form to become a

Rideshare driver during stage 1 however applications will not be approved until Stage 2 launch.

- Stage 2. Early 2018. Launch of Rideshare services. Media advertising is planned for radio, Facebook, industry newsletters, industry forums, email and letters to stakeholders. The CVL will be reduced and the \$1 per trip levy will come into effect. The levy will be incorporated into the flag fall charge for taxis.
- **2.5** Passenger Drop off area at Alice Springs Airport. Alleged problems are still occurring with drivers leaving vehicles unattended on the rank. CPV and Transport Inspectors to continue monitoring airport rank. **Ongoing.**
- **2.6** Tennant Creek Taxi & Minibus Operators to be invited to join the CACPV Forum. Minutes of meeting to be distributed to both operators. **Ongoing**

#### **Other Business**

- **3.1** Substitute Taxi & substitute MPT Operations Industry Consultation. MPT Working Group/Forum to be re-established. Representatives from Alice Springs Taxis and Central Australia Disability Advisory Services to be invited to join the working group. Issue for discussion will include MPT driver/operator obligations when substituting for a standard taxi. Industry to also consider the removal of blanket exemptions for Alice Springs substitute taxis to be allowed to operate in their own right over certain periods throughout the year. This is being reviewed in line with ridesharing coming on line early in 2018. If the Forum still considers having substitute taxis operating in their own right should be maintained, then it is to put forward a proposal advising of key dates when substitute taxis are needed to operate. **Ongoing**
- **3.2** CPV Driver Training Update. ASP Taxis and ETS are working together to look at a revised plan to deliver non-accredited training for drivers to obtain a provisional taxi driver ID card. The training will be in line with CPV Network driving training obligations. **Ongoing**
- **3.3** Proposed changes to CPV Provisional ID card Industry Consultation. The Department is seeking industry feedback on the proposal to remove the provisional CPV ID card and only issuing conditional or open ID cards. The Department is keen to ensure standardisation of driver training requirements across the Territory. **Ongoing**
- **3.4** MVR Christmas Closedown period will be from COB Friday 22 December to Tuesday 2 January. **Closed**

#### 4. Action List

Please refer to Attachment A.

5. Next meeting February 2018

Meeting closed 10.50am.