

MINUTES

Central Australian Commercial Passenger Vehicles Forum (CACPVF)

Tuesday, 19 July 2017

Time 9.00am – 11am

Greenwell Building, Alice Springs

1.1 Present/Apologies

Present: Chairperson
Department of Infrastructure, Planning & Logistics representative
PH representative
Commercial Passenger Vehicle representatives Darwin
NT Taxi Council representative
MVR representative
Alice Springs Taxis representative
Alice Springs Town Council representative
Minibus representative

Apologies: Australian Hoteliers Association representative
Tourism representative
Tangentyere Council representative
Eagle Training Services representative
Taxi Driver's Association representative
VSS representative

1.2 Confirm Minutes from previous meeting

Previous Minutes were accepted:
Chairperson
PH Representative

2 Business Arising from Previous Minutes

Outstanding Actions

- 2.1** ASTC have agreed to install a dedicated MPT/MPB drop off/pick up bay on Hartley Street. Currently with Technical Services who are looking at a complete revamp of this area. Will probably take a little longer than first expected. **Ongoing**
- 2.2** The new CPV complaint system and database. Testing took place in mid-June 2017 in which some further issues were identified. It has been decided to bring Katherine and Gove on-line as well. This project is on course for completion later in 2017. **Ongoing**
- 2.3** Rock Throwing incidents – This is an ongoing issue. All incidents are being reported to Police. Show week was quiet except for the ATG Bus. Taxi's are now being broken into when parked and vacant – are after money. Police and Community Groups are meeting and working to address the issues behind these problems. **Ongoing**
- 2.4** Fading MO Plates – ASCC have advised that the ink that had been used for a specific batch was the incorrect one. The new ink has arrived and ASCC are replacing affected plates free of charge. **Closed.**

2.5 Ride-Sharing – CPV Representative provided an update:

- Draft Regulations are currently with the Department as they still need further work. A meeting is being held in Darwin today to finalise these, once that is complete, these drafts will be provided to Industry for comment.
- The Inservice Maintenance Standards are also currently being updated, these will also be provided to Industry for comment.
- The review of taxi fares based on the new approved regulatory model through an updated basket of costs methodology has been completed and this information is being provided to Industry in Alice Springs today for comment.
- The Minister has advised that no recommendations will be implemented until a Ride-share Operator is in place in the NT.

2.7 Passenger Drop off area at Alice Springs Airport. Refer to Agenda Item 3.1. **Ongoing.**

2.8 MO pre-booked conditions – Consultation has taken place with both the Alice Springs and Darwin Forums. Various comments were received and these were put to the Director. Changes were not approved. Nothing further will happen in this area until other proposals within the Industry as a whole come to fruition. **Closed.**

2.9 **Mobility impaired drop off & pick up areas for CPV Vehicles at Desert Park & Telegraph Station**

A request has been received about ramps being provided for wheelchair passengers to disembark CPV's at the Desert Park and the Telegraph Station. MPT's use the Coach drop off point at both these locations. It was agreed that this should be taken to the TCA by the Tourism Representative. **Closed.**

Other Business

3.1 **As per 2.7 A Representative from Alice Springs Airport addressed the forum** to discuss some of the issues raised.

- There had been an issue where Taxi Drivers were reversing out of the Rank and then driving through the pickup/drop off zone to avoid paying the toll. This was addressed with the Networks and there hasn't been any further notifications of this action occurring again.
- The Airport Management's preferred drop off point for passengers is kerbside at the front of the terminal. However practically the Airport Management accepts that drop-off will be at the rank.
- There are two parking bays in the eastern carpark near the long-term parking area for Taxi Drivers to park their vehicles and enter the Terminal to have a break and get something to eat or drink. These parking bays are very rarely used.
- Multi-hires from Airport to Hotels and vice-versa have been a cause for complaint. It seems the Drivers are not utilising this function on their meters and are over charging the customers. The Representative from Alice Springs Taxis advised that he had received several phone complaints, but the people did not want to put it in writing. CPV Representative from Darwin suggested referring them to the feedback section of the Department's website where they could provide feedback easily. Web address: <https://dipl.nt.gov.au/contact/feedback>
- Removal of the Multi-hire function and Rate was also discussed. The CPV Representative advised that support from the whole Industry would be required, and suggested contacting the Taxi Council of the NT and that removal of Multi-Hire would require Ministerial approval.
- The Representative from the Airport as is the pamphlet that detailed what Transport options were available in Alice Springs still existed. DIPL Rep advised it was called "Getting Around Alice" and it was no longer in print. Members agreed that it may be worthwhile to explore this publication again. Chairperson to approach TCA.

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3.2 Reporting of Bushfires in the River.

DIPL Representative had sent an email out to all members at the request of fire service regarding reporting of fires. The request was that all CPV drivers report fires when they see them, this means that the fire service can respond quickly and the fire doesn't get out of control. CPV members advised they had received the email and had passed it on to all drivers.

3.3 Tennant Creek Representation

DIPL representative advised that there was a Taxi and a MPT operating in Tennant Creek by separate Operators, should these Operators be invited to join the Forum. Chairperson approved an invitation be sent.

3.4 Eftpos Machine

A foreign Eftpos Machine has been operated in a Taxi by a local Driver. Drivers have been advised that this is not permitted. CPV Representatives advised that this was an issue for the Taxi Operator to deal with. The Department's only requirement was that Cabfare machines be installed as they were used with the Taxi Subsidy Scheme cards.

3.5 Cyclists using LED lights

DIPL Rep asked if CPV Drivers had reported Cyclists on the road with very bright Head Lamps or Bike Lights. Members advised that this was happening in Alice Springs. There is a group of about 6 to 8 riders who have been noticed around town.

3.6 Red CentreNATS

For information. Red CentreNATS will be from 30th August – 3rd September 2017. The number of entries has more doubled for the same time last year. Off Road Vehicles have been included this year. Parade Route has changed and will start at Blatherskite Park, onto Len Kittle Drive, then Commonage Road, Stuart Highway, exit Tom Brown Roundabout onto Gap Road, onto Stuart Terrace, Hartley Street, Gregory Terrace, Todd Street, then follow Gap Road through to Tom Brown Roundabout, exit onto Stuart Highway, then Ilparpa Road, Len Kittle Drive, and back to Blatherskite Park

3.7 Parrtjima Festival

For Information. Will be held in October again this year. The group is looking at having some installation in the Todd Mall. Registrations have increased from last year already. May be moving this Festival to April next year.

3.8 Traffic at the Show

Alice Springs Taxis Rep requested that Traffic Management for the Show be looked at for next year as traffic was banked back to the Tom Brown Roundabout from about 9am through to 11am, while people waited to turn onto Commonage Road.

Request that Commonage Road be made one-way exit to the Stuart Highway and that all traffic be diverted to Ilparpa Road to and then Len Kittle Drive to enter Blatherskite Park. Len Kittle Drive will also need to be changed to One-Way.

4. Action List

Please refer to Attachment A.

5. Next meeting 12 September 2017