

## Ridesharing Licence (Special Passenger Vehicle)

### Introduction

Ridesharing was introduced in the Northern Territory in [date], allowing private vehicles to be used to provide a transport service offered to passengers through an approved communications and dispatch service, which is generally through a smartphone application-based booking.

A ridesharing vehicle is used to provide a transport service to carry passengers for the purpose of hire or reward with the services of a driver.

Applications to become a driver and register a vehicle to undertake ridesharing can be made online at [www.nt.gov.au](http://www.nt.gov.au).

Applicants have the choice to apply as a driver only, as the owner of a vehicle to be used to provide a ridesharing service, or both.

There are different requirements depending on how you want to enter the ridesharing industry. This information bulletin provides an overview of these requirements.

Please note that even if the Northern Territory Government approves an applicant to become a rideshare driver and/or the use of a vehicle as a rideshare vehicle, this does not guarantee that a ridesharing network will approve them to operate under their network. It is suggested the applicant also makes contact with the ridesharing network prior to applying to Government.

### Requirements

#### Registering a Vehicle

- For a vehicle to be used for ridesharing it must be approved by the Northern Territory Government, checked annually by an Authorised Inspector and the prescribed fee must be paid. Refer to the Operating Conditions section below.

#### Becoming a Driver

- To drive a ridesharing vehicle you must hold:
  - a) a current NT driver's licence;
  - b) an 'h' endorsement on your licence which means you can drive commercial passenger vehicles (CPVs); and
  - c) a current NT CPV ID Card with Rideshare endorsed against the card.
- Please refer to Information Bulletins CPV05 How to Obtain an 'h' (Hire or Reward) Endorsement and CPV18 CPV ID Card Requirements.
- Once approved, a rideshare driver may drive anywhere in the Northern Territory where an approved network has commenced operations. Drivers are to obey other laws and restrictions when operating within areas such as Aboriginal communities and defence force facilities.
- Any person who drives a commercial passenger vehicle available for hire or reward must have zero blood drug and alcohol levels. For ridesharing drivers this includes when

you are driving to accept a booking i.e. in circumstances when there is no passenger in the vehicle.

## Operating Conditions

- A rideshare driver can only accept bookings through an approved Communications and Dispatch Network. The register of approved networks can be found at:  
[nt.gov.au/driving/industry/communications-and-dispatch-networks/introduction](http://nt.gov.au/driving/industry/communications-and-dispatch-networks/introduction)
- You must ensure you and any driver of your ridesharing vehicle comply with any driver agreements under an approved Communications and Dispatch Network (network).
- All rideshare drivers must be covered by a policy of insurance for any injury arising out of or in the course of the person's engagement to drive the ridesharing vehicle endorsed on the licence. Refer to the Insurance section below for more details.
- You must keep records relating to the operation of the ridesharing transport service as set out in the current Ridesharing Regulations and provide them to Government on request.
- The intended ridesharing vehicle must comply with all requirements as described in the Ridesharing In-Service Maintenance Standards. A brief outline is provided within this section also.
- A ridesharing vehicle cannot be more than nine years old and must display a Government issued label located on the passenger's side of the front windscreen at the bottom corner, or as close as is possible. The information on the label must be readable from the outside of the vehicle.
- A vehicle used to undertake ridesharing transport services must undertake an annual roadworthy inspection by an Authorised Inspector. A link to the full list of authorised vehicle inspectors can be found under the Resources section below.
- A vehicle used to perform ridesharing transport services must not display advertising which is likely to cause a reasonable person to believe the vehicle is available for hire or reward.
- The driver must have their CPV ID Card on them at all times when operating as a rideshare driver. The driver must produce their CPV ID Card on demand to an Inspector or Police Officer. There is no obligation to display the ID Card in the vehicle, however you may choose to do so as it provides passengers with a sense of assurance that they are been driven by an authorised driver.
- The annual fee for a Ridesharing licence is \$300 regardless of the region. This allows the licence holder's vehicle to operate as a commercial passenger vehicle. This annual licence fee is in addition to the normal registration fees for a vehicle.

## Insurance

- The holder of the ridesharing licence is to ensure that any injury to a person arising out of or in the course of the person's engagement to drive the ridesharing vehicle endorsed on the licence is covered by a policy of insurance. This policy can either be held by the network, the vehicle owner or the driver. It is the network, vehicle owner and driver's responsibility to ensure this insurance is current.
- When transferring a vehicle from private use to a rideshare vehicle, the Motor Accident Compensation (MAC) insurance part of the registration will increase. The Department

of Infrastructure, Planning and Logistics will advise on each case when an application is submitted for assessment.

## General Information

- Any person who operates or drives a ridesharing vehicle must comply with all relevant Acts, Regulations, Key Performance Indicator standards and any Code of Conduct pertaining to ridesharing.
- For information on how to obtain a licence to drive CPVs see Information Bulletin CPV05.
- For information on CPVID Cards see Information Bulletin CPV18.

## Penalties

Drivers should be aware of offences in the Ridesharing Regulations and Commercial Passenger (Miscellaneous) Regulations, in particular:

- Smoking inside the vehicle is not permitted when the vehicle is operating as a rideshare vehicle.
- Purchasing of liquor for or on behalf of a passenger is not permitted.
- A rideshare vehicle must not be used to:
  - drop off, pick up or stand for hire in designated ranks;
  - respond to hails, e.g. if a potential customer waves the vehicle down from the footpath; and
  - tout for work.
- A driver must not refuse a passenger with an assistance animal from travelling in their vehicle.

## Resources

Listed below are resources that may provide assistance to you.

### Commercial Passenger Vehicle Information

Information Bulletins and Forms: [nt.gov.au/driving/industry/cpv-information-bulletins-and-forms](http://nt.gov.au/driving/industry/cpv-information-bulletins-and-forms)

Legislation: [legislation.nt.gov.au/LegislationPortal/Acts/By-Title](http://legislation.nt.gov.au/LegislationPortal/Acts/By-Title)

Approved Networks: [nt.gov.au/driving/industry/communications-and-dispatch-networks/introduction](http://nt.gov.au/driving/industry/communications-and-dispatch-networks/introduction)

### Motor Vehicle Registry Information

Information Bulletins and Forms: [transport.nt.gov.au/motor-vehicle-registry](http://transport.nt.gov.au/motor-vehicle-registry)

Authorised Inspectors: [nt.gov.au/driving/registration/authorised-vehicle-inspectors](http://nt.gov.au/driving/registration/authorised-vehicle-inspectors)

### General Information

Criminal History Checks: [pfes.nt.gov.au/Police/Community-safety/SAFE-NT.aspx](http://pfes.nt.gov.au/Police/Community-safety/SAFE-NT.aspx)

## Important

This Information Bulletin is a guide only and contains general information and requirements in relation to the CPV industry. This document should not be regarded as a strict interpretation of Northern Territory law and In-Service Maintenance Standards.

Contact Details	
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